

Gas Complaints Received in 2005

as of 3/9/2006

Utility Type	Company	Service		Disconnect/ Notice		Billing		Miscellaneous		Total Complaints	Rate per 1000 Customers
		#	%	#	%	#	%	#	%		
GAS	BANGOR GAS COMPANY, LLC		0%		0%		0%		0%	0	0.0
	MAINE NATURAL GAS, LLC.		0%		0%		0%		0%	0	0.0
	NORTHERN UTILITIES, INC.	11	16%	24	34%	35	50%		0%	70	2.8
Industry Totals	3	11	16%	24	34%	35	50%	0	0%	70	2.7